### The Basics of Writing a Business Plan

### **Seminar for Current and Future Business Owners**



### Writing A Business Plan

# The decision to treat your own waste Do the research before you make a decision

### **Objectives**

- Teach key components of a basic business plan
- Provide guidelines for style and appearance of a business plan







- 1. Introduction
- 2. The Importance of a Business Plan
- 3. Key Elements of a Business Plan
- 4. Writing Styles and Tools
- 5. Wrap-up/Questions and Answers

### Housekeeping

- Class Materials
- Restrooms
- Breaks
- Participation
- Questions and Comments



### The Importance of a Business Plan

## Gives you a better chance of success

### What is a Business Plan?

- Written document that:
  - Defines your business
  - Identifies your goals and mission
  - Serves as your company's "resume"



## Who Needs a Business Plan?

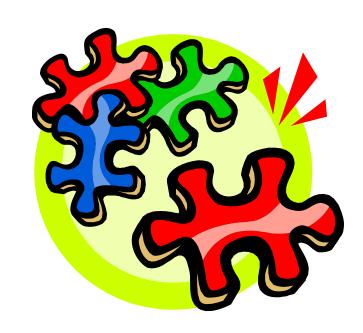
- Business Owners
- Lending Institutions
- Others



## Why is the Business Plan Important?

- 1. Obtain Financing
- 2. Planning
- 3. Communication
- 4. Promotion/Marketing
- 5. Education

## Elements of the Business Plan



## What's in the Business Plan

**Cover Page** 

**Table of Contents** 

**Executive Summary** 

Management & Organizational Plan

**Business Description** 

**Financial Plan** 

**Marketing Plan** 

**Supporting Documents** 

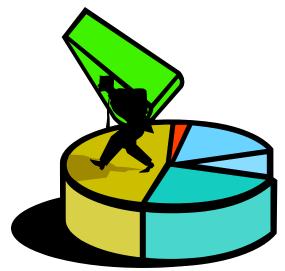
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## The Beginning and the End

- Title Page
- Cover Page
- Table of Contents
- Executive Summary
- Supporting Documents

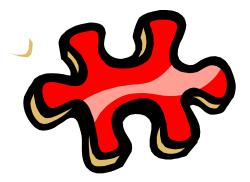
### Four Key Sections

- 1. Business Description
- 2. Management and Organizational Plan
- 3. Marketing Plan
- 4. Financial Plan



### 1. Business Description

- Explains what your business is:
  - What you do
  - How you do it
  - Who you do it for
  - Where you do it



## **Business Description:**Contents

- √ Company name
- √ Products/ services
- ✓ Business concept
- ✓ History, present status, and future plans
- ✓ Legal structure
- ✓ Location

### **Business Concept**

- Your product or service should fit one of these criteria:
  - Something new
  - Something better
  - Reach an underserved or new market
  - Some unique feature

## **Business Concept Activity**

### Answer the following questions for your business:

- 1. What does your product/ service do?
- 2. How is it different from others?
- 3. Who will buy it?
- 4. Why will they buy it?
- 5. Where will you sell it?
- 6. How will you promote it?

### Always Follow the Money

- Initial Cost for the Equipment
- Site Selection / Accessibility
- Engineering / Planning & Zoning
- Permitting
- Financing

### **Operational Cost**

- Labor
- Electric
- Polymer / Chemicals
- Maintenance
- Disposal of Solids
- Other---Gallons to Process, Properties of Liquid Sludge of Dewatered Sludge

#### The Revenue Stream

- Who is going to pay you?
- How are you going to get paid?
- How long does it take to get paid?
- What are the working capital requirements?

# 2. Management & Organizational Plan

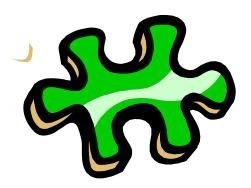
- How the company will be managed
- Organizational roles & responsibilities
- Management/Human Resource policies

### Management and Organizational Plan: Contents

- ✓ Management team
- ✓ Organizational roles & responsibilities
- ✓ Board of directors/ advisory council
- ✓ Personnel requirements
- ✓ Employee incentives
- ✓ Outside professional services used
- ✓ Owner and manager compensation

### 3. Marketing Plan

- Provides insight about marketplace environment
- Provides competitive strategies



### **Marketing Plan: Contents**

- ✓ Market research/Industry analysis
- ✓ Customer base
- ✓ Competition
- ✓ Pricing strategy
- ✓ Advertising/promotional plan
- ✓ Sales potential
- ✓ Features & benefits of product/service
- ✓ Distribution plan

## Researching Your Marketing Plan

#### Where do you get all this information?

- Free sources
  - Internet or library
- Paid sources
  - Trade Association reports or books
- Independent research
  - Other businesses
  - Consumers/ customers



#### 4. Financial Plan

- What you currently have
- What you need
- Where you're going to get it
- How you're going to spend it



#### **Financial Plan: Contents**

- √ Financial needs
- ✓ Revenue & cost assumptions
- ✓ Projected financial statements
  - Income statement
  - Balance sheet
  - Cash flow statement
- ✓ Break-even analysis & ratios



## The Beginning & The End: Supporting Documents

- √ Financial documents
- ✓ Personal resume
- ✓ Personal financial statement
- ✓ Copies of contracts, leases, other legal documents
- **✓** Letters of reference
- ✓ Other...

## The Beginning & The End: Executive Summary

- A one-page overview of your business venture
- Serves as the "introduction" to your business plan
- Placed in the front, but done last

### **Executive Summary: Contents**

- ✓ Brief overview of business strategy
- ✓ List of owners & other key people
- ✓ Business structure
- ✓ What the company does
- √ Company objectives
- ✓ Why you'll be successful
- ✓ What you're asking for

## **Executive Summary: Activity**

- 1. Work in teams
- 2. Use information from one person's company
- 3. Write responses to the items on the list of Executive Summary Contents
- 4. Share with the class

### **Writing Styles and Tools**



#### A Professional Look

- People judge you by your look
- Impacts your credibility



### Writing Styles

- Complete Information
- Accuracy
  - Check math & spelling
- Simple & Direct
- Proof your work

### Language

- Be "realistically" optimistic
- Provide specifics and facts
- Don't be flamboyant
- Use appropriate business terms
- Explain unique industry terms
- No acronyms or slang words
- Write in third person

### **Appearance**

- Format
  - Numbers for impact
  - Bullet points for focus
  - White space
- Type/Font
  - Serif versus San Serif
  - No more than 2 type faces
  - 12pt. minimum

### **Appearance**

- ALL CAPITAL LETTERS ARE A NO-NO
- Page Numbers
  - Number and date all pages
- Printing
  - Laser quality
  - Bind so document can lay flat
- Cover should convey quality

### Length

Depends on complexity of business & amount of financing needed

■ Usually between 15 – 30 pages



### Wrap-up and Close

### Remember the Purpose

- Remember what readers want to know:
  - Is your business solid?
  - Is there sufficient market?
  - Are financial projections healthy and realistic?

### **Agenda**



- 1. Introduction
- 2. The importance of a Business Plan
- 3. Key Elements of a Business Plan
- 4. Writing Styles and Tools
- 5. Wrap-up/ Question and Answer

#### Where to Start?

- Create an outline with what you know
  - Add charts & graphs
- Research what's missing
- Write the formal plan
  - Complete sentences
  - Focus on results not methods
- Review examples if possible

### **Objectives**

- Know the key components of a basic business plan
- Have style & appearance guidelines

## Products and Services offered by the SBTDC

- One-on-One Consulting
- Other Training Seminars: Business Planning, Accounting, Finance, Human Resources, Marketing, Branding, Sales Strategic Planning, Business Structure & International Trade
- Small Business Resource Library
- Trademark Searches
- SMART (Strategic Management Assessment Review Tool)
- Financial Analysis Tools (fisCAL)
- And More

### Congratulations!



You're On Your Way!

### **Thank You!**



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